

# MEDICAL AND CONTACT INFORMATION

## PATIENT INFORMATION (Confidential)

Name \_\_\_\_\_ Birth date \_\_\_\_\_ Address \_\_\_\_\_  
City \_\_\_\_\_ Prov \_\_\_\_\_ Postal Code \_\_\_\_\_ Home # \_\_\_\_\_ Work # \_\_\_\_\_  
Cell # \_\_\_\_\_ Employer \_\_\_\_\_ Marital Status \_\_\_\_\_  
E-mail \_\_\_\_\_ Gender \_\_\_\_\_ Emergency/Parent Contact \_\_\_\_\_  
Phone \_\_\_\_\_ Alt Phone \_\_\_\_\_ How did you hear about us? \_\_\_\_\_  
If it was a Family/Friend or other, whom shall we thank for your referral? \_\_\_\_\_

## ACCOUNT INFORMATION

Who would you like your statements sent to?

Name \_\_\_\_\_ Email \_\_\_\_\_ Phone Number \_\_\_\_\_  
Address \_\_\_\_\_ Postal Code \_\_\_\_\_

**DENTAL INSURANCE**  Yes  No

### Primary Insurance

Sub name \_\_\_\_\_  
Date of birth \_\_\_\_\_  
Place of work \_\_\_\_\_  
Insurance company \_\_\_\_\_  
Group # \_\_\_\_\_  
Certificate # \_\_\_\_\_

### Secondary Insurance

Sub name \_\_\_\_\_  
Date of birth \_\_\_\_\_  
Place of work \_\_\_\_\_  
Insurance company \_\_\_\_\_  
Group # \_\_\_\_\_  
Certificate # \_\_\_\_\_

**Do you have or have had any of the following? Please check all that apply.**

- |  |  |   |
|--|--|---|
| <input type="checkbox"/> AIDS/HIV                | <input type="checkbox"/> Gastro-Intestinal Problems                          | <input type="checkbox"/> Radiation Therapy          |
| <input type="checkbox"/> Anemia                  | <input type="checkbox"/> Head Injuries                                       | <input type="checkbox"/> Respiratory Problems       |
| <input type="checkbox"/> Arthritis               | <input type="checkbox"/> Heart Disease/Angina                                | <input type="checkbox"/> Rheumatic Fever            |
| <input type="checkbox"/> Artificial Joints       | <input type="checkbox"/> Heart Murmur  | <input type="checkbox"/> Rheumatism                 |
| <input type="checkbox"/> Asthma                  | <input type="checkbox"/> Hepatitis   | <input type="checkbox"/> Sinus Problems             |
| <input type="checkbox"/> Blood Disease           | <input type="checkbox"/> High Blood Pressure                                 | <input type="checkbox"/> Smoker                     |
| <input type="checkbox"/> Cancer                  | <input type="checkbox"/> Hip, Knee, or Joint Replacement                     | <input type="checkbox"/> Stomach Problems           |
| <input type="checkbox"/> Diabetes                | <input type="checkbox"/> Kidney Disease                                      | <input type="checkbox"/> Stroke                     |
| <input type="checkbox"/> Dizziness               | <input type="checkbox"/> Liver Disease                                       | <input type="checkbox"/> Tuberculosis               |
| <input type="checkbox"/> Drug/Alcohol Dependency | <input type="checkbox"/> Mental Disorders                                    | <input type="checkbox"/> Thyroid Disease            |
| <input type="checkbox"/> Epilepsy                | <input type="checkbox"/> Pacemaker   | <input type="checkbox"/> Tumors                     |
| <input type="checkbox"/> Excessive Bleeding      | <input type="checkbox"/> Pregnant/Nursing                                    | <input type="checkbox"/> Ulcers/Colitis             |
| <input type="checkbox"/> Fainting                | <input type="checkbox"/> Osteoporosis Medications And/<br>Or Bisphosphanates | <input type="checkbox"/> Sleep Apnea And/Or Snoring |

Any other medical conditions not mentioned? \_\_\_\_\_

# MEDICAL AND CONTACT INFORMATION

Have you ever been hospitalized for any illness or operations?  Yes  No

If yes please explain \_\_\_\_\_

Comments \_\_\_\_\_

Name of your family physician \_\_\_\_\_ Phone# \_\_\_\_\_

Do you smoke or have you ever smoked tobacco/cannabis?  Yes  No

If yes, how much (daily/weekly) \_\_\_\_\_ And for how many years? \_\_\_\_\_

Are you taking any prescription or non-prescription drugs?  Yes  No

If yes please list: \_\_\_\_\_

Are you allergic to any of the following?

Codeine	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Penicillin	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Local Anesthetics (dental freezing)	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Latex	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Other	<input type="checkbox"/> Yes	<input type="checkbox"/> No

If yes to other please list: \_\_\_\_\_

Have you ever had any previous orthodontic treatment?  Yes  No

If yes please explain: \_\_\_\_\_

It is my responsibility to inform Orthodontic Smile Studio of any changes in my medical status. I authorize the dental staff to perform any necessary dental services during diagnosis and treatment with my informed consent. I authorize photographs and/or x-rays to be taken of me and placed in my file as part of my records. I agree that Orthodontic Smile Studio can collect, use and disclose personal information about me as set out in Ontario's Personal Health Information Protection Act (PHIPA). I authorize the release, to my insurance company or plan administrator, of the information contained in claims submitted electronically.

Signature \_\_\_\_\_ Print Name \_\_\_\_\_ Date \_\_\_\_\_

# FEES AND PAYMENT OPTIONS

## OUR FEES

At Orthodontic Smile Studio, we are committed to providing you with the most cost-effective option to achieve the best result for the treatment of your choice.

Our fees are designed to reflect the complexity of your individual case, the need for any additional orthodontic appliances and the length of treatment. These factors are determined by our careful clinical examination and inspection of your diagnostic records. However, we also streamline our fees to keep them at a reasonable level and in line with industry standards.

## PAYMENT OPTIONS FOR PATIENTS WITH OR WITHOUT INSURANCE

Your oral health and your smile are yours forever, and we want to make it as easy as possible for you to receive the best orthodontic care in the most cost-effective way. This is why we offer no-interest payment plans to all of our patients, regardless if you have insurance. This consists of a non-refundable initial down payment that is due prior to the placement of the appliances, and monthly payments starting the following month on either the first or the fifteenth of each month. However, it is important to stress that **this monthly payment is a financing option that we provide as a service to our patients and is not a fee per appointment.**

We accept most major credit cards, debit cards and cash. Credit card details for monthly payments are required on or before the initiation of orthodontic treatment.

A 2% discount applies when accounts are paid in full, up-front.

Please note that monthly payments are due each month, even if appointments are not scheduled, missed or rescheduled.

The above fees are for orthodontic treatment only, and do not include dental appointments, extractions, fillings, exposure of teeth or any other dental work provided by another office.

Broken, damaged or lost appliances may require additional charges.

If you decide to change your treatment options once treatment has started, an additional fee will apply. For example, if you start Clear Aligner Therapy, but decide to switch to conventional braces, an additional fee to cover the cost of the fixed appliances will be charged prior to placement. Conversely, if you decide to switch from braces to Clear Aligner Therapy, a non-refundable lab fee will be due before delivery of the aligners.

Refunds will not be provided if you decide to stop treatment prior to its completion.

Any account that is 30 days overdue may be charged a late payment charge per month. If, for any reason, you cannot meet your payment schedule as outlined, please contact our office as soon as possible.

# FEES AND PAYMENT OPTIONS

## PAYMENT OPTIONS FOR PATIENTS WITH INSURANCE

Ultimately, all patients are responsible for full payment of their orthodontic treatment. However, as an added service to our patients, upon completion of your consult we will complete a financial contract and a Standard Information Form for you to submit to your insurance. Your insurance company will then be in touch with you to outline any orthodontic coverage that you may have and will reimburse you for any fees that were made payable to us.

I have read and understood the Financial Policy of Orthodontic Smile Studio as outlined above. I agree that whether I have dental insurance or not, I am ultimately responsible for the cost of my dental treatment and that of all my dependent family members.

\_\_\_\_\_  
Signature of patient, parent or guardian

\_\_\_\_\_  
Print Name

\_\_\_\_\_  
Date

# PATIENT CONSENT FORM

## PATIENT CONSENT FORM FOR COLLECTION, USE AND DISCLOSURE OF PERSONAL INFORMATION YOUR PERSONAL INFORMATION

Privacy of your personal information is an important part of providing you with quality orthodontic care. We understand the importance of protecting your privacy, and we are committed to collecting, using and disclosing your personal information responsibly.

As dental professionals we are required to comply with Federal and Provincial Privacy Legislation, PIPEDA, and PHIPA to have each of our patient's sign a consent form allowing us to collect, use and disclose personal information according to specific guidelines.

All staff members who come in contact with your personal information are aware of the sensitive nature of the information that you have disclosed to us. They are all trained in appropriate uses and protection of your information. Our office has a Privacy Code, which you may review at any time, and freely discuss with Dr. Höediono who is the Privacy Information Officer at this office.

In our office we will collect, use and disclose information about you for the following purposes:

- to assess your health needs and risks
- to enable us to contact you, including following up with treatment
- to offer and to provide treatment, care and service in relationship to the mouth and jaws, and dental care generally
- to communicate with other treating healthcare providers, including specialists and general dentists who are the referring dentists and/or peripheral dentists
- to allow us to efficiently manage your account, including billing, debit and credit card payments, credit authorization, and for collection purposes
- to comply with legal and regulatory requirements, including the delivery of patients' charts and records to the Royal College of Dental Surgeons of Ontario in a timely fashion, when required, according to the provisions of the Regulated Health Professions Act to permit potential purchases, practice brokers or advisors to evaluate the dental practice
- for teaching and demonstrating purposes on an anonymous basis
- to assist the office to comply with all regulatory requirements and comply generally with the law

I have reviewed the above information that explains why and how your office will collect, use and disclose my/ my child's personal information, and the steps your office is taking to protect this information. I know that your office has a Privacy Code and I can ask to see the Code at any time

I agree that Orthodontic Smiles Studio – Dr. Caley Höediono can collect, use and disclose personal information about me/my child as set out above.

Patient's Name: \_\_\_\_\_ Date: \_\_\_\_\_

\_\_\_\_\_  
Signature of Patient, Parent, or Guardian

\_\_\_\_\_  
Signature of Witness

page 5



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